



CUSTOMER STORY: UNIVERSITY CHILDREN'S HOSPITAL ZURICH

Innovating pediatric care with Joan's smart workspace technology

COMPANY PROFILE

The pioneer in pediatric care

Founded over 160 years ago, University Children's Hospital Zurich is one of Europe's leading pediatric care institutions. In 2024, after 15 years of planning and development, it opened its new state-of-the-art facility designed to transform healthcare spaces and accelerate treatment innovation.

Goals:

- Replace outdated room booking systems with an intuitive, real-time solution.
- Support a revolutionary open-plan hospital layout for increased flexibility.
- Enable seamless scheduling for hundreds of medical rooms and meeting spaces.
- Integrate flawlessly with existing Microsoft Outlook calendars and hospital IT infrastructure.

THE CHALLENGE

Making healthcare workspaces smarter and more flexible

Healthcare environments demand precision, efficiency, and adaptability - especially in a cutting-edge hospital like Zurich's. Legacy room management through Outlook was inefficient, time-consuming, and error-prone.

A study by Gallup shows that organizations optimizing workspace flexibility see up to 41% higher employee engagement. For a hospital, this means less wasted time and better collaboration, critical factors for quality patient care.





THE SOLUTION

Simple, smart room scheduling for a complex space

The team at University Children's Hospital Zurich wasn't looking for just another tool. They needed something that actually made the day-to-day easier for doctors, nurses, and patients alike. With their new open-space layout, flexibility and clarity weren't just nice to have; they were essential. And that's where Joan came in.

"Joan's intuitive displays make room booking effortless - no laptops or extra steps required. Plus, the minimalistic design fits perfectly with our innovative hospital layout."

Adnan Jakupovic,
Application Manager, University
Children's Hospital Zurich

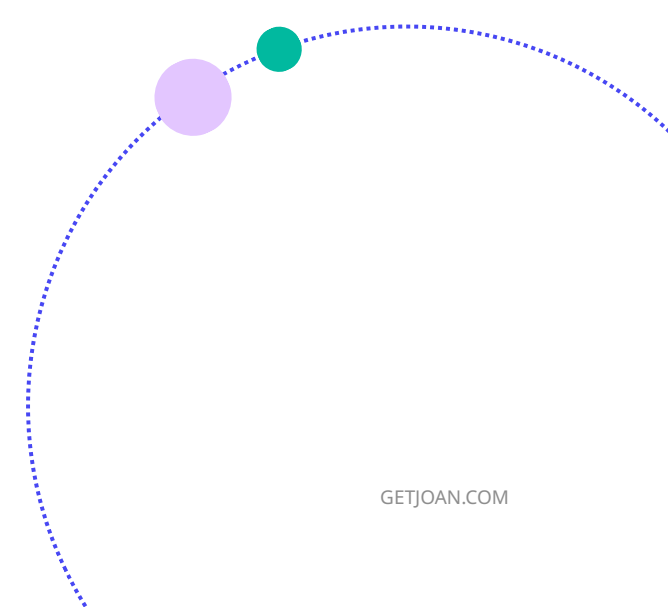
Why Joan?

Joan checked all the right boxes:

- Display live room availability and bookings right outside the treatment rooms.
- Integrate with Microsoft Outlook and Google Calendar for automatic updates.
- Support a hot-desking model that lets doctors work flexibly anywhere on-site.
- Use a cloud-based platform compatible with the hospital's on-prem servers.
- Provide a sleek design that fits the hospital's modern architecture.

The chosen solutions and devices:

- Joan Room booking
- Joan 6
- Joan 13



THE RESULTS

From small tech challenges to big shifts in daily work

- Streamlined room booking and scheduling for medical staff.
- Increased workplace flexibility supporting an open, collaborative environment.
- Reduced booking conflicts and improved operational efficiency.
- Enhanced staff satisfaction and productivity.
- Winner of the 2025 Future of Work Award, recognizing innovation in healthcare workplace design

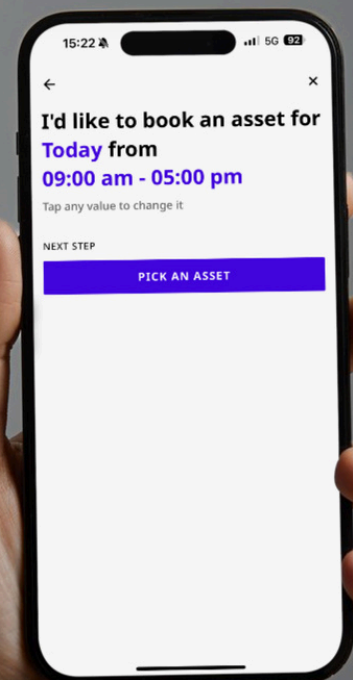
“It’s inspiring to see how boldly the University Children's Hospital of Zurich embraced flexibility and innovation in a field that often resists change. We’re proud Joan could play a part in shaping such a forward-thinking environment.”

Luka Birsa,
Co-founder and CTO,
Joan

From Joan:

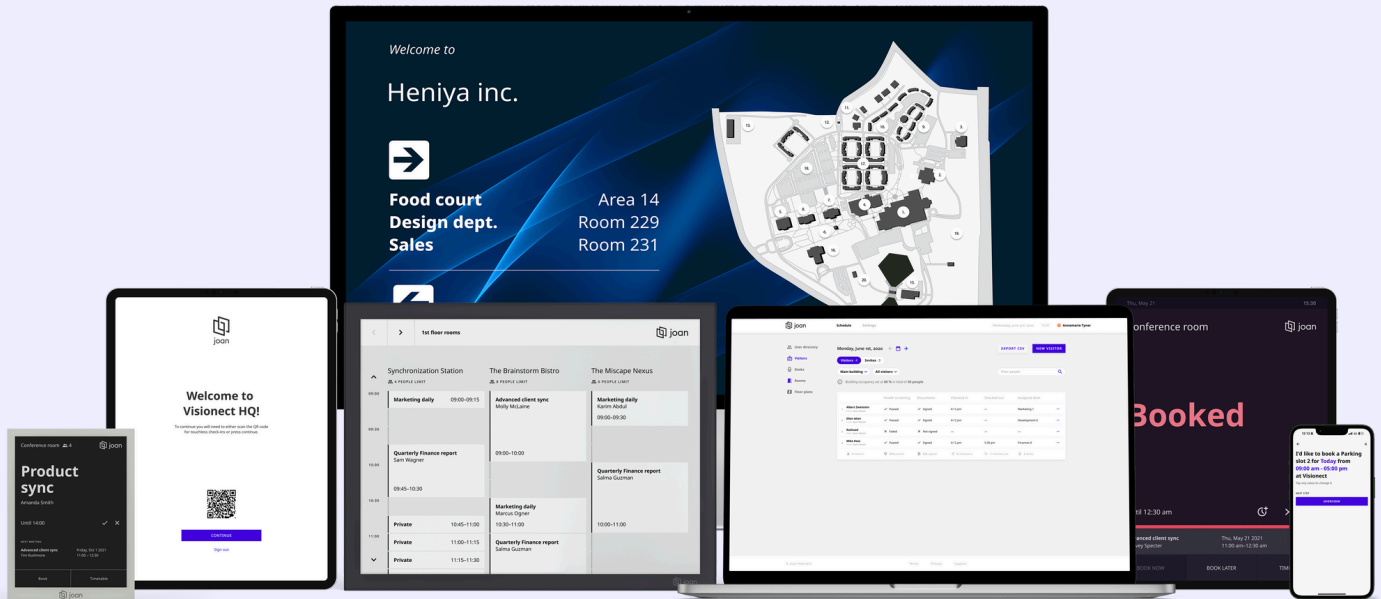
Working with the University Children's Hospital of Zurich pushed us to think differently about healthcare spaces.

Hospitals are complex, but they don’t have to feel that way. Their team understood that clarity, simplicity, and seamless tech can reduce friction and help medical professionals focus on what matters most: their patients.





Empowering smarter, simpler workspaces worldwide.



ABOUT JOAN

Joan Workplace is an all-inclusive platform for workplace solutions, designed to simplify office reservations, optimize space, and streamline information flow. It includes solutions for booking meeting rooms, desks, and assets, visitor management, and workplace digital signage. A multiple-time design award winner and G2's #1 room booking software, Joan is trusted by numerous Fortune 500 companies.

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